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I/O Error 32

A number of people encounter the dreaded **I/O Error 32** when trying to open some ebooks. All they get is a little popup box saying "I/O Error 32" and if they press OK the ebook opens but with no content and with a message requesting they register the ebook.

Fortunately, there is an easy solution:

There is a folder on your hard drive that stores temporary files, and all you need to do is delete some specific folders from that file.

Now, due to the various versions of Windows that are now available, the actual location of that folder varies, but on Windows 2000 and Windows XP it is normally at:

c:/Documents and Settings/<***your username***>/Local Settings/Temp
(Where you see <***your username***> above, you might have "default user")

(If you have trouble finding the TEMP folder use the Search or Find feature in the Start Menu and type in the following: **CA*.*** When the files appear on the Search screen you may delete all that reside in the TEMP folders.)

In that folder, you'll find one or more subfolders whose name begins CA... followed by 18 alpha-numeric characters.

Simply delete all these folders. They are not needed, as they are simply folders where the ebook stores data when it is opened, and it gets confused when it finds files already there. Sloppy programming if you ask me, but there you go!